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An assessment tool for improving project team communications

by Thomas, Stephen Richard, Ph.D., The University of Texas at Austin, 1996, 220 pages; AAT 9719508

Advisor:

Tucker, Richard L.

School:

The University of Texas at Austin

School Location:

United States -- Texas

Index terms(keywords): team communications

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DAI-B 58/01, p. 367, Jul 1997

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Dissertation

Subjects:

Industrial engineering, Social research, Management, Communication

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Abstract (Document Summary)

Research conducted by the Project Team Communications research team confirms that which has been acknowledged by project managers for years: effective communication is one of the major challenges to a project's success. While studies have highlighted the importance of effective communications for project success, there has been little effort to reliably measure communications effectiveness. An important step then in improving team communications, is the development of a diagnostic tool for assessing the effectiveness of team communications. This dissertation documents the investigative efforts of research team 105, commissioned by the Construction Industry Institute (CII) to develop such a tool.

The research team established specific objectives based on the hypothesis that the successful completion of a project is positively correlated with the effectiveness of the project team's communication. The methodology followed by the research team in evaluating this hypothesis concluded with development of the communications assessment tool. This methodology consisted of three phases: (1) questionnaire development, (2) data collection and analysis, and (3) diagnostic tool development. The research team was made up of seasoned, industry executives and academics. After conducting a thorough search of current literature, members drew upon their professional experience in developing survey questionnaires. Following a series of pre-tests and revisions, the team conducted a highly successful data collection effort. The ensuing statistical analysis of questionnaire responses identified critical communications and success variables used in validating the research hypothesis. This validation led the research team to conclude that the survey questionnaires were capable of measuring communications effectiveness.

To gain acceptance within an industry known to resist change, the diagnostic tool had to provide an easily understood, meaningful, and reliable assessment with minimal administrative overhead. The research team addressed these issues by developing a computer automated diagnostic tool which expedites data collection and analysis, provides benchmark results from seventy-two surveyed projects, and offers a variety of reports to assess and pinpoint project communications problems. The benefits gained from this research are significant. Project communications can now be reliably measured and monitored supporting programs for improvement. And, a research database and methodology have been established supporting further research.

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S19 AND S9

08578860 **Image available** MANAGEMENT

2005-327120 [JP 2005327120 A] PUB. NO.: November 24, 2005 (20051124) PUBLISHED:

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INVENTOR(s): SHIRASAKA HAJIME

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Management practice, organization climate, and performance: A exploratory

study

Schuster, Frederick E; Morden, D Larry; Baker, Thomas E; McKay, Ian S; et al

Journal of Applied Behavioral Science v33n2 PP: 209-226 Jun 1997 ISSN: 0021-8863 JRNL CODE: JBS

WORD COUNT: 6539

... TEXT: and resolution, and

empower employees through sharing of decision-making authority.

Each employee is a member of a work team in the participative management system , sharing a common vision and reporting relationship .

Membership in work teams is compulsory, although participation levels differ depending on the interest of individual members. Team...

16/3,K/1 (Item 1 from file: 621)

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Business Wire, p0047

Nov 4, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 983

... or clients

- -- managing corporate documentation
- -- maintaining version control of important documents
- -- controlling & assigning privileges of team members
- -- supporting fast cycled, multi-level projects

Fulltext Availability:
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Detailed Description
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 Planning functionalities, to help planning design and development effort Monitoring functionalities, in order to measure progress towards delivery goals

O Project interdependencies management interface with the change control system

Ideally, the Release Management system should also be integrated with workflow support, the repository, and the project/program management

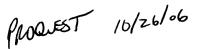
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DIALOG(R) File
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(c) 2006 Institution of Electrical Engineers. All rts. reserv.
           INSPEC Abstract Number: C9808-6110J-061
 Title: Object-oriented solutions for embedded applications
  Author(s): Creel, C.
  Journal: Embedded Systems Programming
                                          vol.11, no.4
                                                             p.66-70
  Publisher: Miller Freeman,
  Publication Date: April 1998 Country of Publication: USA
  CODEN: EYPRE4 ISSN: 1040-3272
  SICI: 1040-3272(199804)11:4L.66:00SE;1-7
 Material Identity Number: 0692-98005
  Language: English
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  Copyright 1998, IEE
  Author(s): Creel, C.
  ... Descriptors: software development management
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02103089 ORDER NO: AADAA-I3181574
A conceptual model of success for design and build projects in the
public
sector of Hong Kong
  Author: Lam, Wai Ming
  Degree: Ph.D.
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